

West Lancashire Borough Council



Chief Operating Officer

Corporate Director of Place & Community

Corporate Director of Transformation, Housing & Resources

Wellbeing and Place Services

Leisure Facilities & Contracts (inc. More Positive Together)

Well being and Community

Outdoor Recreation (Rangers)
Economic

Development & Regeneration (inc. Markets & Car parking)

Environmental Services

Waste Management (inc. Waste Transfer Station Fleet Services)

Clean & Green (inc. Environmental Enforcement)

Technical Services (inc. Drainage, Engineering, Trees & Pest Control)

Environmental Sustainability

Planning and Regulatory Services

Building Control

Planning Services (inc. Development Management, Local Plan, Strategic Planning, Heritage & Conservation)
Environmental and Community Protection (inc. Food and Safety, Environmental Health Private sector Housing Standards Licensing Emergency Planning Community Safety ESAG event group)

Housing Services

Housing Regulations, quality & Strategy Tenancy Management (inc. Independent Living Homelessness Neighbourhood Officers)
Property Service (inc. Facilities Management, Compliance Investment Day-day Maintenance & Investment)

Income & Financial Inclusion

Corporate & Customer Services

Business Transformation & Change

HR & OD

Customer Experience

Communications & Engagement

Business Support

Revenue & Benefits

Finance, Procurement and Commercial

Finance

Corporate Compliance governance
Inc Audit
Procurement
Risk & Insurance
Information Governance (DPO)

Estates & Valuation

Legal and Democratic Services

Legal Services (Monitoring Officer)

Democratic Services

Transformation, Housing and Resources Directorate



Corporate Director of Transformation, Housing & Resources

**Head of Finance,
Procurement &
Commercial
Services**

**Head of Corporate &
Customer Services**

**Legal & Democratic
Services Manager**

Head of Housing Services



Finance
Corporate
Compliance and
Governance
(Audit/Information
Governance (DPO)
Procurement/Risk
Management)
Estates & Valuation



HR & OD
Busines
Transformation and
Change
Customer Experience
Business Support
Communications &
Engagement
Revenue & Benefits



Legal (*Monitoring
Officer*)
Democratic Services



Income & Financial Inclusion
Housing Regulation,
Quality and Strategy
Tenancy Management
Independent Living
Homelessness
Neighbourhood Officers
Property Services
Compliance
Facilities, Repairs &
Maintenance
Investment

Place and Community Directorate



Corporate Director of Place & Community

Head of Planning & Regulatory Services

Head of Wellbeing & Place Services

Head of Environmental Services



Planning Services
(Development Management, Heritage and conservation, Local Plan and Strategic Planning, Enforcement)
Building Control
Environmental and Community Protection (Food and Safety, Environmental Health, Private sector Housing Standards Licensing, Emergency Planning, Community Safety, ESAG event group)

Leisure Facilities & Contract
More Positive Together
Wellbeing & Community Connectors
(Active West Lancashire)
Economic Development and Regeneration (Town Centre Projects/events. Markets and Car parking)
Outdoor Recreation (Rangers)

Environmental Sustainability
Waste Management
(Waste Transfer Station and Fleet Services)
Clean & Green
(Environmental Enforcement, Technical Services incl. Drainage, Engineering, Trees, Pest Control)

Transformation, Housing and Resources Directorate, Housing Services



Head of Housing Services

Property Services

Property Services Manager

Repairs & Maintenance

Contracts

Compliance

Investment

Facilities

Tenancy Services

Tenancy Services Manager

Allocations & Lettings

Homelessness

Independent Living

Neighbourhoods

Income & Financial Inclusion

Income and Financial Inclusion Manager

Income

Financial Inclusion

Quality & Strategy

Housing Regulation and Quality Manager

Housing Regulations

Quality

Strategy